



December, 2004

Titusville Water Resources—Dedicated to Providing Reliable, High-Quality Water and Professional Service

## Setting A Higher Standard

*By Improving Water Quality*

**As your drinking water supplier**, the City of Titusville's Water Resources Department is dedicated to insuring that you receive only the highest quality water possible. As part of our efforts to ensure that quality, **the City of Titusville will begin a chlorine dosing of its entire distribution system on Monday, January 24, 2005.** The dosing will be in effect for approximately 8 weeks (until March 21, 2005). Chlorine dosing is a common maintenance practice used by utilities, including Vero Beach, Brevard County, and Palm Bay.



***During the dosing***, we will change the disinfection portion of our water treatment process. Our treatment will change from using chloramines (a combination of ammonia and chlorine) to using free chlorine. In addition, we will establish an additional chlorination point on the south end of the water distribution system. Due to these changes, you may experience a slight change in both the taste and smell of your water. After the chlorine dosing is completed, the City will return to its normal method of disinfection.

***The dosing will be performed*** in compliance with all applicable Florida Department of Environmental Protection regulations and your water will remain safe to

### Points to Remember

- 💧 Chlorine Dosing: January 24, 2005 through March 21, 2005.
  - 💧 Chlorine dosing is a common maintenance practice used by utilities, including Vero Beach, Brevard County, and Palm Bay.
- During the dosing....***
- 💧 Drinking water treated with chlorine is safe to drink, to use for cooking, to bathe in, and for other everyday uses.
  - 💧 Your drinking water will be monitored throughout the dosing process.
  - 💧 You may experience a slight change in both the taste and smell of your water. This is an expected and normal occurrence.
- Prior to the dosing....***
- 💧 Anyone undergoing dialysis or with a compromised immune system should consult their health care provider to determine whether any adjustments to their treatment are needed.
  - 💧 Anyone who has a fish tank or pond (including grocery stores, restaurants, and bait shops) should contact a pet or aquarium professional to determine any adjustments to aquarium treatment procedures.



*A City Of Service*



# Titusville's Community Update

## Committed to Quality!

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drink, to use for cooking, to bathe in, and for other everyday uses. However, persons currently undergoing dialysis or with a compromised immune system should consult their health care provider prior to the dosing to determine whether the change in disinfection will affect their treatment. In addition, anyone who has a fish tank or pond (including grocery stores and restaurants with lobster tanks and fish containers at bait shops) that uses City water should contact a pet or aquarium professional to determine the need for any adjustments to their aquarium treatment procedures during the chlorine dosing.

**As part of this maintenance process**, the City will implement a plan for flushing all of the mains within the water distribution system. Flushing will be performed before, during, and after the dosing by our field operations crews. The flushing program will remove any dislodged sediments accumulated in the mains.

**Our primary focus is the quality of water** that we provide to our customers. The chlorine dosing is being performed as a maintenance measure in order to eliminate any nitrification in our distribution system. Nitrification can lead to lower chlorine residuals (amount of chlorine remaining) in the drinking water that, in turn, can lead to taste and odor problems and the growth of nuisance organisms. We appreciate your cooperation during this process.

A copy of this billing insert is available at [www.titusville.com/depts/water](http://www.titusville.com/depts/water).

During the chlorine dosing, you may experience a slight change in both the taste and smell of your water. This is a common occurrence and does not need to be reported to the Water Resources Department.

If your water becomes discolored or you do not have water, please follow these steps:

*If your water is discolored:*

- Run the tap for about 2 minutes until the water turns clear.
- Clean the faucet aerator. The aerator is located where the water comes out of the faucet. You should be able to twist off the aerator by hand or with a wrench. Inside the aerator is a small screen that can become clogged with debris. Clean the screen and replace the aerator. If your water remains discolored after following these steps, please call our Chlorine Dosing Hotline at 383-1598.

Typical Faucet Aerators

*If you do not have any water or experience a severe drop in water pressure:*

- Remove your faucet aerator. Test the faucet again. If you have water, clean the aerator as described above and replace the aerator. If you still do not have water after removing the aerator, please call our Chlorine Dosing Hotline at 383-1598.



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